



Position Opportunity: Field Service Technician

The person selected will possess a positive attitude and be able to work with limited supervision. Excellent communication skills and the ability to interface with customers are essential. To perform this job successfully, an individual must be able to perform each essential duty. The responsibilities listed below are representative of the knowledge, skill, and/or ability required.

RESPONSIBILITIES:

- Responsible for following the scheduled service route that has been confirmed for dates and time with customers.
- The ability to lift heavy objects.
- The ability to work off of ladders and/or scaffolds, carry product upstairs.
- The ability to work on Aluminum or PVC products.
- The ability to roll screen and vinyl.
- The ability to replace glass.
- The ability to repair sliding glass doors and garage screens.
- The ability to replace/repair hardware and other structural components.
- The ability to complete the paperwork associated with the service ticket and driving logs.
- The ability to use a computer to track service tickets, reorder product, or list issues with appointment.
- Must be self-motivated and have the ability to work with little supervision.

REQUIREMENTS:

- Requires knowledge of our products and the ability to make adjustments and repairs to these products in a field setting.
- Overnight trips are required, based on scheduling.
- Must possess at least a class "E" driver's license and be in compliance with the insurance carrier guidelines.
- Pass a DOT physical and lift 70 lbs.

EOE/DFWP/M/F/V/D

APPLY AT COMPANY WEBSITE:

<http://www.cws.cc/>